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September 20, 2006

BY HAND DELIVERY AND E-FILE

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, MA 02110

Re: Bay State Gas Company, D.T.E. 06-31

Dear Ms. Cottrell:

Enclosed for filing, on behalf of Bay State Gas Company ("Bay State"), please find Bay State's response to the following Information Request:

DTE-BSG 2-1

Please do not hesitate to telephone me with any questions whatsoever.

Very truly yours,

Patricia M. French

cc: Paul Osborne (DTE)
A. John Sullivan (DTE)
Alexander Cochis, Assistant Attorney General (4 copies)
Charles Harak, Esq. (UWUA)
Nicole Horberg Decter, Esq. (USW)
Service List

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

RESPONSE OF BAY STATE GAS COMPANY TO THE
SECOND SET OF INFORMATION REQUESTS FROM THE DTE
D.T.E. 06-31

Date: September 20, 2006

Responsible: Stephen H. Bryant, President

DTE-BSG-2-1 Please provide the dates, the personnel in attendance and any notes of any of the participants at any meeting between Bay State and NiSource or between NiSource and IBM that addressed any potential changes in staffing or function of the Springfield Call-Center that took place from November 30, 2005 to the present.

RESPONSE: There have been no meetings held between Bay State and NiSource or between NiSource and IBM that addressed any potential changes in staffing or function of the Springfield Call-Center from November 30, 2005 to the present.